

LOW CARBON SOLUTIONS

The Heating Equipment Testing and Approvals Scheme (HETAS) promotes safety and efficiency for the solid fuel, wood and biomass heating industry. HETAS regularly tests and inspects appliances, fuels and other associated equipment used in homes and businesses.



Wood and biomass fuels are becoming more popular, as consumers and business are turning to low carbon heating solutions. Because trees use carbon dioxide as they grow, wood as a fuel is considered carbon neutral. Whether it is for a wood burning stove, or a fully automatic biomass boiler, it is a cost effective way to provide heat.

Make sure you use a good quality fuel. If you burn logs, pellets, briquettes or wood chips with a high moisture content, energy will be wasted by the fire drying out the fuel first before it can convert it to energy for heating. Check your fuel supplier is approved with a quality scheme such as the HETAS Solid Biomass Assurance Scheme.



For general consumer advice on solid fuel, wood and biomass contact:



Solid Fuel Association
7 Swanwick Court
Alfreton
Derbyshire
DE55 7AS
Tel: 0845 601 4406
www.solidfuel.co.uk

To find a HETAS registered installer or approved chimney sweep contact:



HETAS
Orchard Business Centre
Stoke Orchard
Cheltenham
Gloucestershire
GL52 7RZ
Tel: 0845 634 5626
www.hetas.co.uk
info@hetas.co.uk

Aug 2010



www.hetas.co.uk

USE A PROFESSIONAL



HETAS registered installers are trained and registered to work on solid fuel, wood and biomass heating systems.

Depending on whether you need an installer, service engineer or chimney sweep, you can find the right person using the online search at www.hetas.co.uk. Always ask to see a HETAS identity card before an installer or sweep carries out any work.



MEETING BUILDING REGULATIONS

If you want to install a new solid fuel or wood burning appliance in your home, it must meet building regulation standards and the local authority must be notified of the work. There are two ways to meet your legal requirements:

- 1.** If you use an installer from a government approved competent persons scheme they can self certify their work and supply you with a certificate of compliance for the job. HETAS is the only scheme specialising in wood, biomass and solid fuels, along with the associated hot water and heating systems.
- 2.** If the equipment is installed by someone who is not registered with a government approved competent persons scheme, you must apply for a building notice from your local authority. This will entail an inspection visit from a building control officer to check the installation is safe and can cost up to £300 per job.

Using a HETAS registered installer can save time and money; and they will ensure your heating appliance works safely and efficiently.

ENERGY EFFICIENCY



Your HETAS registered installer can advise on the most energy efficient heating solution for your home or

business. You can also check your appliance meets the correct British standards for safety and efficiency by referring to the HETAS Guide. The Guide lists all HETAS approved appliances including boilers, stoves and chimney systems. It is published annually and is also available at www.hetas.co.uk

PEACE OF MIND



HETAS registered installers belong to a government approved competent persons scheme. They are trained and registered to work on your heating system, and are insured to work in your home.

HETAS operates a government audited complaints procedure and is authorised to investigate customer complaints against HETAS registered installers. If such a situation arises, customers can be sure their grievance will be investigated on an impartial basis.

TIP TOP CONDITION



Make sure you keep your heating system working efficiently by getting it serviced every year by a HETAS registered installer.

Clogged up boilers and stoves will have to work harder to burn fuel, wasting money. Make sure chimneys are kept clear by having them swept at least once year by a HETAS approved chimney sweep.